



Tuesday, 31 October 2023

Subject: Reminder of deposit modernisation

Hello,

We invite you to take note of the information below in anticipation of the first phase of the deposit extension, which will take place on 1^{er} November 2023.

You will find a reminder of :

1. How to contact Consignaction
2. Retailers' recovery obligations
3. Display obligations
4. Returnable containers on 1^{er} November 2023
5. Containers not covered by the modernisation
6. Deposit amounts and refunds
7. Container recovery
8. The new value chart for full bags
9. Handling premium

If you have any questions, please contact the AQRCB's customer service department at 1 877 CANETTE (1 877 226-3883), extension 2, or at the e-mail address reserved for retailers: detaillants@consignaction.ca.

Yours faithfully

Consignaction

1. Contact Consignation

To contact Consignation and report any problems, you can :

- Call 1-877-CANETTE (1-877-226-3883), ext. 2, Monday to Friday, between 8 a.m. and 6 p.m.
- Write to detaillants@consignation.ca
- Frequently asked questions are available at all times on our website at: [Frequently asked questions - Consignation](#)

Inspectors will be on the ground in the coming days and weeks to support you and answer your questions.

2. Retailers' recovery obligations

Any retailer selling returnable beverage containers must register with Consignation by creating an account on the portal at www.consignation.ca/partenaires/detaillants/.

- You are a retailer if your sales area is greater than 375 m² (i.e. 4036 ft²) and you are obliged to take back returnable containers.
- You are a non-target retailer if the surface area reserved for sales is equal to or less than 375 m² (i.e. 4036 ft²) and you are not obliged to take back returnable containers.

If you are a participating retailer, please ensure that your business is included on the interactive map of return locations on the consignation.ca website at www.consignation.ca/consigne/ou-consigner/.

3. Display obligations

- ✔ All retailers (whether listed or not) are required to clearly display the deposit associated with the container in the place where the product is offered for sale.
- ✔ The amount of the deposit must also appear on the invoice to the person buying the product, on a line just below the line showing the amount of the sale.
- ✔ Any retailer not covered or grouped in accordance with Section 48 of the *Regulation respecting the development, implementation and financial support of a deposit-refund system for certain containers* is required to clearly post, in or at the entrance to his business, the address of the return location nearest to his business.
- ✔ Printable visual templates to help retailers meet their posting obligations can be downloaded from the toolbox available to retailers on the Consignation website at: www.consignation.ca/partenaires/detaillants/boite-a-outils-des-detaillants-partenaires/ and enter the password: **laboite**

4. Returnable containers on 1 November 2023

- ✔ All returnable aluminium, glass and plastic containers.

- ✔ All aluminium beverage containers from 100 ml to 2 litres.
- ✔ The list of returnable containers and the amount of the deposit applicable on 1 November 2023 can be consulted on the Consignation website at www.consignation.ca/liste-des-contenants-consignes/.
- ✔ The tumblers in Quebec retailers have been updated by the equipment manufacturers at Consignation's expense to incorporate the new containers and deposit amounts:
 - automatically for connected tumblers on 1^{er} November and 15 November 2023
 - manually in the three to five days prior to November 1, 2023 and after November 15, 2023 for non-connected tumblers.
- ✔ After 15 November 2023, any tumblers that have to be updated manually will have to be done so in the usual way by the retailer or equipment manufacturer.
- ✔ The list of returnable containers will be updated weekly and available on the consignation.ca website.

5. Containers not covered by the modernisation

- ✘ Beverage containers LESS than 100 ml and LARGER than 2 litres. ✘

Detergent or soap containers.

- ✘ Concentrates, ready-to-mix products, condiments (e.g. bouillons, sauces). ✘

Medicated syrups.

- ✘ Beverages sold in flexible packaging (e.g. flexible pouches or "soft-serve" bags) must be labelled as such.
"vinier").

- ✘ Containers where the drink is served at the point of sale (e.g. a cardboard coffee glass).

6. Deposit and refund amounts

- ✔ Returnable containers of any kind from 100 ml to 2 litres: \$0.10
- ✔ Returnable glass containers from 500 millilitres to 2 litres: \$0.25
- ✔ Variant: Cans of beer over 450 ml: \$0.20 from 1 to 15 November 2023 inclusive.
- ✔ Variant: Beer cans over 450 ml: \$0.10 from 15 November 2023.

7. Recovery

- ✔ Recyclers will continue to collect all containers covered by the deposit according to your current terms and conditions.
- ✔ In the event of a backlog of returnable containers at a retailer, please inform Consignation, who will deal with the request within 48 hours.

8. Handling premium

The handling fee is \$0.025 for any type of container, which will be paid by the collector when the recovery receipt is issued to the retailer.

9. New value chart for full bags to be integrated*.

Nomenclature	Value of the setpoint	Predefined quantity (number of containers in a full bag)	Amount reimbursed
Bag of mixed returnable aluminium cans	0,10 \$	240	24,00 \$
Bag of large aluminium cans	0,10 \$	110	11,00 \$
Bag of mixed plastic bottles	0,10 \$	160	16,00 \$
Bag of 591 ml plastic bottles	0,10 \$	160	16,00 \$
Bag of 710 ml plastic bottles	0,10 \$	120	12,00 \$
Bag of 2 L plastic bottles	0,10 \$	40	4,00 \$
Case of returnable glass bottles	0,10 \$	24	2,40 \$
Case of 500 ml or more returnable glass bottles	0,25 \$	10	2,50 \$

* The table shows the average number of containers per bag according to the most commonly used formats.